



SHIP TO ADDRESS FOR US AND GERMAN LOCATIONS:

PDS USA

4367 Dallas Cherryville Hwy.
Bessemer City, NC 28016

PDS EUROPE

Oststrasse 68
32051 Herford, Germany

SPINDLE REPAIR FORM

LET'S GET STARTED

The spindle repair and rebuild process begins after we receive your spindle and perform our spindle inspection and evaluation. Once the inspection is completed, PDS will prepare a Repair Quote, review it with you and ask for your "approval to proceed". If you decide not to have us repair your spindle, we will box it up the spindle and return it to you at your expense.

TO BEGIN THE SPINDLE REPAIR PROCESS, COMPLETE THE FORM ON THIS PAGE:

- Call 704-922-1206 and press "4" to let us know your spindle is on the way
- If sending special tooling or fixtures, please advise

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Visit www.pdsspindles.com/spindle-repair/ to complete this form online.

If you need an **emergency spindle repair**, it is imperative you call us before you ship your spindle so we can evaluate our repair schedule. PDS will confirm your Emergency Repair Service request after the spindle has been received and inspected by PDS.

Emergency repair service requires the allocation of technicians and resources in advance. Spindles sent for emergency repair are placed ahead of standard repairs upon receipt. Expedite fees will apply regardless of unforeseen circumstances preventing a scheduled delivery.

CONTACT INFORMATION:

NAME:

COMPANY:

EMAIL:

PHONE:

SHIPPING ADDRESS

ADDRESS:

CITY:

STATE

ZIP CODE:

BILLING ADDRESS (LEAVE BLANK IF SAME AS SHIPPING)

ADDRESS:

CITY:

STATE

ZIP CODE:

REPAIR INFORMATION

SPINDLE MANUFACTURER:

SPINDLE SERIAL NUMBER:

DESCRIBE THE MALFUNCTION:

URGENCY OF REPAIR (REPAIR MUST BE CONFIRMED WITH REPAIR DEPT. 704-922-1206 AND PRESS "4")

SERVICE TYPE:

- Standard - Shipped to PDS
- Standard - Local Drop Off
- Emergency - Shipped to PDS *
- Emergency - Local Drop Off *

COMMENTS:

*\$1,500 emergency service charge for all spindle types (ATC or MTC).

HOW DID YOU HEAR ABOUT PDS?

- | | | | |
|--|--|--|--|
| <input type="checkbox"/> Repeat Customer | <input type="checkbox"/> Online Search | <input type="checkbox"/> Trade Show | <input type="checkbox"/> Industry Newsletter |
| <input type="checkbox"/> Email | <input type="checkbox"/> News Story | <input type="checkbox"/> Referral | <input type="checkbox"/> Partner/Distributor |
| <input type="checkbox"/> Online Ad | <input type="checkbox"/> PDS Salesman | <input type="checkbox"/> Corporate Partner | <input type="checkbox"/> Email |
| <input type="checkbox"/> Magazine Ad | <input type="checkbox"/> Social Media | <input type="checkbox"/> LinkedIn | <input type="checkbox"/> Online Ad |

NOTE:

Spindles that are cost prohibitive to repair become PDS property if the customer does not authorize a return within 30 days.

TERMS:

- All shipping charges to and from warranty and non-warranty claims are at customer expense.
- Emergency spindle repair service must be confirmed with PDS prior to shipping to PDS.
- Spindles not approved for repair will be returned disassembled at the customer's expense.
- Unclaimed spindles will become PDS property 30 days from the evaluation date.
- Contact the PDS Repair Department for details - phone 704-922-1206.